

Cal State Stanislaus relies on Process Director to help with online learning during COVID

Like colleges all around the country, California State University at Stanislaus (CSUS) was forced to close its campus due to COVID-19. Members of the school's IT department thought they'd have to scramble to create new workflow arrangements to be able to offer all the school's courses online.

But it turned out they were preparing for the change all along without even knowing it. Thanks in large part to Process Director from BP Logix.

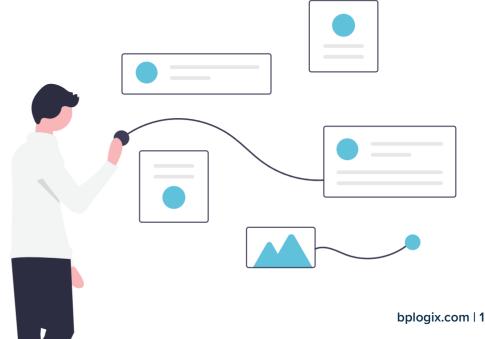
"Our campus had been trying to move from paper to electronic forms and processes for a long time," said John Rezendes, Supervising Programmer in Information Services. "When I first got there eight years or so ago, we were almost completely paper-based. So, we developed our own internal tools to build electronic forms and a workflow engine.

"It actually worked out pretty well. But it's a development intensive process and takes people who know how to do computer programming to get it up and running. So, the development cycle has been fairly long. When one of our sister campuses started a pilot program with Process Director, we jumped at the chance to be a part of it."

The Process Director difference

Process Director from BP Logix allows schools to easily move from paper forms and audit trials to digital ones with automated workflows. It's an out-of-the-box solution that requires little if any coding. Higher-education institutions have reduced implementation time by an average of 70% and improved process responsiveness by 50%.

"Process Director gives us a suite of tools we can use without needing a lot of development experience," explained Rezendes. "It's cutting development time at least by half to get an electronic form and a backend workflow up and running and working for our students on campus.



Processing an online campus

"As soon as we determined our campus was going remote, we met to determine what students needed. We had a number of systems already online but didn't have interactions for a lot of the transactions that trigger responses for a student changing or dropping a course, or if they need a refund for parking because they're no longer coming to campus.

"Those ancillary processes didn't fit our student or financial systems cleanly with an electronic process to automate them. Process Director provided a way to get data from students, staff and faculty, and easily process it. Information quickly goes to the right people for signoff to get things going.

"Process Director allows us to create 'glue' between our standard business tools in our student, financial, and human resource systems. And it gives us a way to initiate processes between them.

"If this whole crisis had happened a year ago, we would have been scrambling to get systems available. But we've been building all sorts of processes in the last few years, and Process Director is now a large part of getting people online and have access to the resources they need remotely. So, we ended up preparing for this without even knowing it."

About CSUS

California State University, Stanislaus serves more than 10,000 students at two locations in the Central Valley—a beautiful 228-acre campus in Turlock and the Stockton campus in the city's historic Magnolia District. Widely recognized for its dedicated faculty and high-quality academic programs, CSUS offers 43 majors, 41 minors, and more than 100 areas of concentration. The school also offers 16 master's degree programs, seven credential programs, and a doctorate in educational leadership.





About BP Logix

BP Logix produces Process Director—a unique, Al-enabled, low-code development platform that empowers users to rapidly create, deploy, and enhance critical digital applications—with no programming required. Process Director helps leading corporations and public entities drive digital transformation.



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